

## HOW TO REGISTER

To get started, please visit our head office and fill in the registration form. You require your National ID and have a Safaricom line

We will then send your PIN number via SMS.

Once you receive your PIN, dial \*645# and enter the PIN. You will be requested to enter a new pin. Once you enter and confirm your new PIN your account will be ready.

## HOW TO CHECK ACCOUNT BALANCE

1. Dial \*645#
  2. Enter your PIN as requested
  3. Press 1 to select enquiries
  4. Press 1 to select Account balance
- You will receive your account balance via SMS

## HOW TO CHECK LOAN BALANCE

1. Dial \*645#
  2. Enter your PIN as requested
  3. Press 1 to select enquiries
  4. Press 2 to select loan balance
- You will receive your Loan balance via SMS

## HOW TO GET SHARE BALANCE

1. Dial \*645#
  2. Enter your PIN as requested
  3. Press 1 to select enquiries
  4. Press 3 to select share balance
- You will receive your account balance via SMS

## HOW TO PURCHASE AIRTIME

1. Dial \*645#
2. Enter your PIN as requested
3. Press 2 to select airtime purchase
4. Enter amount
5. Press 1 to confirm purchase

## HOW TO WITHDRAW

1. Dial \*645#
  2. Enter your PIN as requested
  3. Press 3 to select withdraw to MPesa
  4. Enter amount
  5. Press 1 to confirm withdraw
- You will receive money to Your Mpesa account

## HOW TO DEPOSIT TO ACCOUNT

1. Go to Mpesa Menu
2. Select paybill
3. Enter business number 350050
4. Enter account 0088
5. Enter amount and your PIN
6. Confirm transaction

## HOW TO GET MINISTATEMENTS

1. Dial \*645#
  2. Enter your PIN as requested
  3. Press 5 to select Check ministatement
- You will receive your account ministatement via SMS

## HOW TO REPAY YOUR LOAN

1. Go to Mpesa Menu
2. Select paybill
3. Enter business number 350050
4. Enter account 0088#loan-code. You can get the loan-code from loan officer in our headquarters
5. Enter amount and your PIN
6. Confirm transaction

## HOW TO BUY SHARES

1. Go to Mpesa Menu
2. Select paybill
3. Enter business number 350050
4. Enter account 0088#share-code. You can get the share-code from enquiry in our headquarters
5. Enter amount and your PIN
6. Confirm transaction

## HOW TO CHANGE YOUR PIN

1. Dial \*645#
2. Enter your PIN as requested
3. Press 7 to select my account
4. Press 1 to select change pin
5. Enter new PIN
6. Confirm new pin

FOR FURTHER ASSISTANCE  
CALL 0708 160 009  
OR VISIT OUR HEAD OFFICE



# MOBILE BANKING

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BANK ANYWHERE ANYTIME.  
PESA MIKONONI

## HOW IT ALL WORKS

Now you can do your day-to-day banking on your mobile anywhere, anytime, 24 hours a day, 7 days a week.

You require your National ID and Safaricom Line to register. Visit our head office to register.

Registration takes at least 24hrs to get your account activated

## FEATURES

- ◀ Withdraw Money to Mpesa
- ◀ Buy Airtime
- ◀ Deposit to your account
- ◀ Pay your loan
- ◀ Enquire your balance
- ◀ Request Mini-statement

## BENEFITS

- ◀ You don't need to go to the bank. You can save time by simply using your mobile phone.
- ◀ Easy and convenient access to account information.
- ◀ Do your banking without visiting a branch
- ◀ Do your banking anywhere, at any time 24hr a day, 7 days a week
- ◀ A cheaper way to do your banking



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